



# Your Surgery is Changing

**Woolston Lodge & St Peters Surgeries  
will be merging on 1st July 2020**

## **Frequently Asked Questions**

### **Will I still be able to see my own Doctor?**

You will still be able to book a routine appointment with the Doctor of your choice

### **Will I still be able to attend the same premises?**

You can attend the same premises as you visit now but the current plan is that in 2021 we will all be in expanded premises at the current Woolston Lodge site.

### **Will I still be able to contact you on the same telephone number?**

You will initially be able to use the same telephone numbers. We will be planning to centralise the telephone system to 1 number when we are all on the same premises site.

### **Will I be able to request my repeat prescription the same way as now?**

You will be able to request and collect your repeat prescription in the same way as you do now, until we are all on the same premises site when all requests and collections of repeat prescriptions will be from the Woolston Lodge Surgeries site.

### **Will I still be registered at my current practice?**

From 1/7/2020 you will be automatically registered with the new merged practice. You will be able to see any doctor working in the new merged practice.

### **Will the merged practice be taking new registrations?**

The merged practice will be registering new patients.

### **Will the merged practice have a different name?**

The merged practices will join together as Woolston Lodge Surgery

### **Have you informed the Patient Participation Group of the merger?**

Yes, we have informed both practices' patient participation groups of the planned merger.

### **Who else have you consulted with?**

We are in discussions with NHS Southampton CCG, NHS England and with Southampton City Council. We will also be discussing with other local community groups.

### **Will you be making staff redundant?**

No, all staff will be transferred over to the new merged practice.

### **How will we be kept informed of the stages of the merge?**

We will be holding Patient Participation Group meetings at Woolston Lodge Surgery that PPG patients at St Peter's Surgery can attend. We will also use existing methods of communication to provide updates including messages on repeat prescriptions, both practice websites and posters in practices. Regular newsletters will also be available for patients at both practices.

**Please speak to a member of our team if you have any questions, concerns or views.  
We welcome your feedback, please leave your comments in the box provided at reception.**

With thanks,

*Dr Amyn Kadri, Dr Hisham Saba, Dr David Jones, Dr Moe Moe Kyaw-Lwin, Dr Mark Casey, Dr John Gay, Dr Sophie Hughes*