

Thank you and What Next?

Q1

1. Please tick one box to indicate what area you would like the practice to look at next

- Answered: 16
- Skipped: 2

Answer Choices –	Responses –
–	31.25%
Appointments not attended	5
–	43.75%
Obtaining results on the phone	7
–	0.00%
Waiting room environment	0
–	0.00%
General Cleanliness	0
–	6.25%
Practice Team	1
–	18.75%
Other (please specify)	3
Total	16
Comments(6)	
w Responses (6)	

Showing 6 responses

- new prescriptions by email, how do they work?  
10/16/2014 5:55 PM View respondent's answers
- more phone lines  
10/16/2014 9:27 AM View respondent's answers
- getting appointments easier and not waiting 2 weeks  
10/13/2014 10:56 AM View respondent's answers
- Nothing specific comes to mind  
9/22/2014 11:48 AM View respondent's answers
- runs good as is  
9/22/2014 8:39 AM View respondent's answers
- I think it would be a good idea to have your reception manned throughout the day, i.e. not closing at lunchtime - phones could be answered continually throughout the day and prescriptions collected likewise.  
9/9/2014 10:15 PM View respondent's answers

Q2

2. In your opinion how often would you say you visit the surgery?

- Answered: 18
- Skipped: 0

Answer Choices –	Responses –
–	11.11%
Rarely	2
–	33.33%
Occasionally	6
–	55.56%
Regularly	10
Total	18